

## **Use of PPC and @InSync centres - Post COVID**

Promoting Positive Contact and @InSync are aware that parents have not had contact for some time. We are eager to return to offering contact services, but we must also ensure the safety of the children, clients, and staff using the centre. It is because of this that the information below must be adhered to by everyone using the centre.

### **Everyone using the centre must observe the following**

#### Access to the centre

- Each family will be designated a pod for use during the contact session. It is the responsibility of the adult having contact to ensure that the child or children always remain in the designated pod except when using the toilet. The contact adult will be responsible for disinfecting surface areas in the toilet after use by their child or by them
- . Access to centre will be at designated entrances
- All adults will wear face covering while in centre or when bringing or collecting their child. The adult having contact will be supplied with a visor which must be worn during the contact session. Visors will be available for children by request
- Social distancing will always be respected
- Only those directly involved in bringing the child to the centre or those having contact should come to the centre
- There are no waiting facilities within the centre
- All adults must observe the designated arrival and return times
- Punctuality is essential. Parents arriving early will require to wait outside the centre two meters from the door. Parents arriving late will not be admitted
- Adults entering the centre will be subject to a temperature check on arrival
- Staff will not be available for discussions about contact visits during or after contact sessions. All contact of this nature will be by appointment carried out on Zoom.

Safety & Security

- Each contact will have a designated pod where contact will take place
- All pods will be cleaned after use
- The toys used will be specific to that pod and cleaned after use
- No soft toys will be used, and parents are requested not to bring soft toys to contact visits the exception being where it is a security item for a baby. (This will require to be disinfected before use.)
- Parents are asked not to bring presents to the centre. Any parent who fails to comply will have the item safely stored during contact and returned to them at the end of the session. The item will be disinfected before it is placed in storage. **There is a charge for this service**
- Parents will not bring food or drink to the centre
- A one-way system will operate, and parents will be asked to follow the signs
- Only those adults having contact will enter the centre
- All clients must sign the liability waiver
- All client using the centre will be asked to sign the COVID declaration form. (parents with residence will be asked to sign on behalf of the child).

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Rose Street T) 01413339515 Text 07520 633942 E) [info@ppc4u.org.uk](mailto:info@ppc4u.org.uk)

Somerset Place T) 01413327772 Text 07520 633943 E) [adminsupport@ppc4u.org.uk](mailto:adminsupport@ppc4u.org.uk)

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